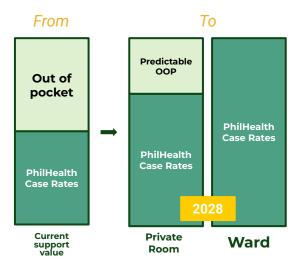
Health Insurance and Environmental Stewardship: A Vital Connection

Edwin M. Mercado, MD, MHA, MMSc PhilHealth Acting President and CEO March 20, 2025

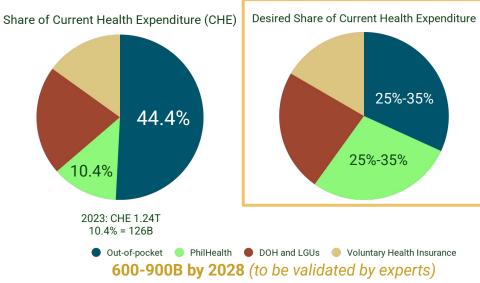


RISE Mission: 30 Months Forward, 30 Days at a Time

Increase Support Value, Cover Outpatient Medications, Lower Out- of-Pocket (OOP)



No co-pay in ward, predictable co-pay in private room

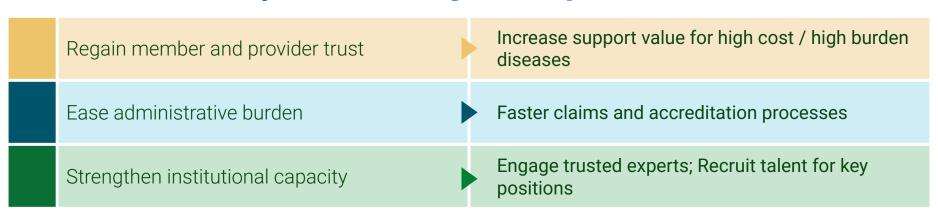






RISE Mission: 30 Months Forward, 30 Days at a Time

Every month, tangible improvements







Improve PhilHealth Share to CHE and OOP Provide First Patient Encounter (FPE) to 50% of the population Accreditation and Network Contracting

FILIPINOS

- 1. Increase support value
- 90% of registered PhilHealth members with ID (indirect contributors)
- Share of primary care payments versus total payments
- 4. 90% Satisfaction (Anti-Red Tape Authority)
- 5. Member Awareness (90%)

PROVIDER

- 6. <1% Return-to-Hospital (RTH) claims
- 7. Claims payment 7 days Turnaround Time (TAT)
- 8. Claims processing efficiency (backlog & current: 100%)
- 9. Resolution/Investigation of filed cases (from 40% to 90%)
- 10. Incentivization of providers
- 11. Improve provider payment mechanism (Disease-related groups; blended capitation)
- Increase access points (accreditation/contracting)

EMPLOYEE

- 13. Employee engagement index (combination of satisfaction, performance, work environment, career development, etc)
 - 4. Level-up Program
 for Institutionalizing
 Meritocracy and
 Excellence in
 Human Resource
 Management
 (PRIME-HRM)
 certification

ORGANIZATION

- 15. At least 90% Collection efficiency
- 16. Sustain Quality
 Management System
 (QMS)/International
 Organization for
 Standardization (ISO)
 Cert
- 17. At least 90% Budget Utilization Rate
- 18. 85% Medical loss ratio

Optimize System

 Integrate 69 siloed systems Clarify Actuarial Assumptions

Sheets of Formulae

Standardize FS

- One FS, One number
- Costing of new benefits

Clean up the member List

Quasi-judicial function "sphere of trust"
Procurement

Vital Connection: SHI and ES require collective action to prevent future harms

Environmental impacts on public health

- Air pollution increasing respiratory diseases (asthma, chronic obstructive pulmonary disease (COPD), and acute respiratory infections)
- Water contamination causing various illnesses
- Climate change expanding the range of infectious diseases
- **Extreme weather events** creating physical and mental health emergencies
- The amount of claims* for diseases** attributed to environmental issues has been increasing annually

Disease	2022	2023	2024
Asthma	461M	762M (+65%)	1.05B (+38%)
COPD	206M	330M (+60%)	473M (+43%)
URTI	153M	314M (+105%)	489M (+56%)
Leptospirosis	21M	36M (+76%)	39M (+8%)
AGE	864M	1.25B (+44%)	1.74B (+40%)
Dengue	1.92M	1.54M (-20%)	3.28M (+113%)
Malaria	254K	542K (+113%)	1.08M (+100%)

^{*}source: 2022-2024 Paid Claims Data





^{**}Asthma, COPD, URTI, Leptospirosis, AGE, Dengue, Malaria

Vital Connection: SHI and ES require collective action to prevent future harms

Financing and benefit design can shape behaviour of key actors (providers and patients)



Incentivize sustainable behaviors that reduce health risks

- Provider payment mechanisms towards primary care to improve health-seeking behavior
- Cover counseling for healthy habits
- Strategic Use of co-pay to ensure appropriate access and service utilization



Adopting Standards of "Green" or Healthy Hospitals

- Incorporate in accreditation and contracting requirements
- Consider inclusion in the benchbook for potential provision of incentives



Paperless Transaction

- Digitization of processes
- Increase efficiency by ensuring interoperability of systems
- Facilitate ease of access to information

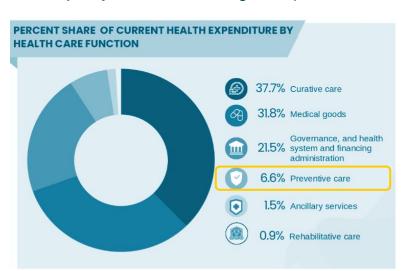




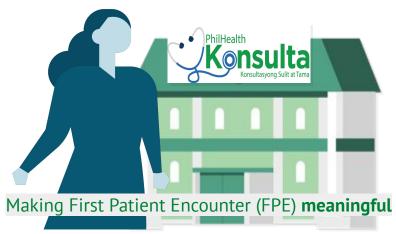
Shifting payments to Primary care - a venue to shape behaviour of Filipinos

For **2025**, we project that **20% of total benefit payout** will be used for primary care services

Currently, only 6.6% of total CHE goes to preventive care







Health promotion, disease prevention, health maintenance, counselling, patient education, diagnosis and treatment of acute and chronic illnesses





"Green" Hospitals



Savings from operating energy-efficient and climate-resistant facilities can be funneled back to financing services

"Southeast Asia's hospital operations have contributed to more than 63 million metric tons (MMT) of carbon emissions every year. Additionally, the Philippines' health care system has emitted more than 5.22 MMT of carbon dioxide annually, ranking it as 36th among 68 countries."

The DOH released the 1st edition of the Green and Safe Health Facilities Manual in 2021

- Hospitals are significant energy consumers (operating 24/7 with necessary cooling/heating equipments, etc.)
- Green hospitals lead to the establishment of climate-resilient healthcare systems
- With shift towards outcomes-based financing, we want to incorporate efficiency and sustainability in value-based payment





Paperless Transaction

- Digitization: a PhilHealth priority
- Documents for claims submission, processing, and review require use of multiple paper
- We are shifting to strengthened digital systems not only to reduce paper but to also improve the efficiency of processes and interoperability of systems among health care providers

ePhilHealth Systems under the eGOVPH app



New Membership System that enables applicants to register in PhilHealth



Digital National ID integration enabling streamlined and secure verification of identity



eKonsulta which makes users register to any Konsulta Package Provider (KPP)



Contributions allowing users to check their payment history and status



Health Insurance System where users can access and manage their health insurance details including policy information and coverage



eClaims System to view member's claims history



Integrated one-stop portal

integrated na sa eGov PH Super App



NHDR expansion to include more comprehensive health records and data, improving accessibility and quality of healthcare services



New website allowing users to experience improved PhilHealth website



National Health Data Repository (NHDR) allowing users to view their personal information and beneficiaries











Isang PhilHealth na







Mapagkakatiwalaan

Hospitals and providers are paid on time

Hospitals deliver better care

Filipinos feel secure in their health insurance coverage

